



MANAGED SERVICES

Infosemantics, a CherryRoad Company, retains a broad base of functional and technical Subject Matter Experts and helpdesk personnel across the United States and the Philippines, providing 24/7 support to our clients around the globe 365 days a year.

- Proactive Maintenance
- Performance Tuning
- Cloning
- Patching
- Cost Effective Production Support

HEADQUARTERS

6 Upper Pond Road, 2nd Floor
Parsippany, NJ 07054
info@infosemantics.com

POWERED BY OUR PEOPLE

Our strength lies in our people – a talented and experienced team of consultants who quickly become an integral part of our customer’s teams – providing streamlined advocacy, and engineering solutions.



PARTNERS



AWARDS



GOVERNMENT DESIGNATIONS

TX STATE HUB VENDOR

DATABASE ADMINISTRATION SERVICES ORACLE RDBMS, E-BUSINESS SUITE, & MICROSOFT SQL SERVER

- *Applications Database Administration (DBA) Services*
 - Full System Assessment
 - Database and Application Systems Availability and Conditional Events Monitoring
 - Ongoing Database Support and Maintenance
 - Proactive Performance Tuning and Management
 - Timely, Detailed Daily, Weekly, and Monthly Information Reports
 - Problem Resolution Support
 - Continual System Review
 - Security Policy Review

Technical support services including development of:

- Customizations
- Extensions/Personalizations
- Code debugging and Issue Resolution
- Forms/Reports Development
- Application Integration, SOA Integration

Functional support including issue resolution, configuration changes, and new module implementation

ANALYTICS

- Snowflake workflow management and enhancement support
- Oracle Business Intelligence (OBIEE)/OAS, Oracle Business Intelligence Applications (OBIA), and Oracle Analytics Cloud (OAC)
- Teradata Decision Experts
- Extract, Transform, and Load (ETL) expertise - Oracle Data Integrator, Informatica
- All service levels I, II, and III support