



# REMOTE DBA SERVICES

Our onshore team of knowledgeable senior consultants have been working together for years to serve our clients in multiple capacities: Oracle Applications Database Administrators, Systems Administrators, and in a Lead Architect role, advising on hardware selection and network topology to provide:

## HEADQUARTERS

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## POWERED BY OUR PEOPLE

Our strength lies in our people – a talented and experienced team of consultants who quickly become an integral part of our customer's teams – providing streamlined advocacy, and engineering solutions.



### PARTNERS



### AWARDS



### GOVERNMENT DESIGNATIONS



TX STATE HUB VENDOR

- Proactive Maintenance
- 24 x 7 monitoring with 15 minute response time
- Performance Tuning
- Cloning
- Patching
- Cost Effective Production Support
- Superior Issue Resolution

## REMOTE SERVICES CLIENT PROFILES

- The client employs a fulltime Apps DBA but needs to offload ongoing maintenance related tasks
- The client has minimal IT staff and seeks to completely outsource the Applications DBA role
- The client employs a junior Database Administrator and needs an on call team of senior resources familiar with its Oracle environment
- The client needs 24 x 7 support in high availability environment, and needs additional coverage during sick leave, PTO, etc.

## REMOTE SERVICES OVERVIEW

- Full System Assessment
- Database and Application Systems Availability and Conditional Events Monitoring
- Ongoing Database Support and Maintenance
- Proactive Performance Tuning and Management
- Timely, Detailed Daily, Weekly, and Monthly Information Reports
- Problem Resolution Support
- Continual System Review
- Security Policy Review

*For further information, please contact [sales@infosemantics.com](mailto:sales@infosemantics.com)*