

Headquarters

2605 Sagebrush Drive
Suite 207
Flower Mound, TX 75028
tel 469-941-0266
fax 469-941-0267
info@infosemantics.com

Company Background

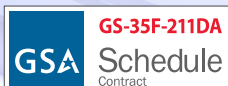
Established in 2001, Infosemantics, Inc. is a professional services company specializing in Oracle E-Business Suite (EBS), Business Intelligence (BI), and Big Data solutions.

Partners



Government Designations

TX State HUB Vendor
GSA Schedule contract



Managed Services

Infosemantics retains a broad base of functional and technical subject matter experts, and helpdesk personnel across the United States and the Philippines, providing 24/7 support to our clients around the globe 365 days a year. Seniority, specialization, and communication skills differentiate the Infosemantics team from larger support teams who seek to be “all things to all people.” The Infosemantics Managed Services team is highly focused, supporting the following Oracle technologies:

Database Administration Services

Microsoft SQL Server & Oracle RDBMS, E-Business Suite

- Applications Database Administration (DBA) Services
 - Full System Assessment
 - Database and Application Systems Availability and Conditional Events Monitoring
 - Ongoing Database Support and Maintenance
 - Proactive Performance Tuning and Management
 - Timely, Detailed Daily, Weekly, and Monthly Information Reports
 - Problem Resolution Support
 - Continual System Review
 - Security Policy Review
- Technical support services including development of
 - Customizations
 - Extensions/Personalizations
 - Code debugging and Issue Resolution
 - Forms/Reports Development
 - Application Integration, SOA Integration
- Functional support including issue resolution, configuration changes, and new module implementation

Business Intelligence

- Oracle Business Intelligence (OBIEE) and Oracle Business Intelligence Applications (OBIA), Oracle Business Intelligence Cloud Services (BICS)
- Teradata Decision Experts
- Extract, Transform, and Load (ETL) expertise - Oracle Data Integrator, Informatica
- All service levels I, II, and III support