

Headquarters

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Company Background

Established in 2001, Infosemantics, Inc. is a professional services company specializing in Oracle E-Business Suite (EBS), Business Intelligence (BI), and Big Data solutions.

Partners

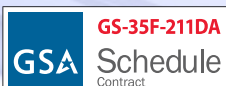


Raising Intelligence



Government Designations

TX State HUB Vendor
GSA Schedule contract



Remote DBA Services

Our onshore team of knowledgeable senior consultants have been working together for years to serve our clients in multiple capacities: Oracle Applications Database Administrators, Systems Administrators, and in a Lead Architect role, advising on hardware selection and network topology to provide:

- Proactive Maintenance
- 24 x 7 monitoring with 15 minute response time
- Performance Tuning
- Cloning
- Patching
- Cost Effective Production Support
- Superior Issue Resolution

Remote Services Client Profiles

- The company employs a fulltime Apps DBA but needs to offload ongoing maintenance related tasks
- The company has minimal IT staff and seeks to completely outsource the Applications DBA role
- The company employs a junior Database Administrator and needs an on call team of senior resources familiar with its Oracle environment
- The company needs 24 x 7 support in high availability environment, and needs additional coverage during sick leave, PTO, etc.

Remote Services Overview

- Full System Assessment
- Database and Application Systems Availability and Conditional Events Monitoring
- Ongoing Database Support and Maintenance
- Proactive Performance Tuning and Management
- Timely, Detailed Daily, Weekly, and Monthly Information Reports
- Problem Resolution Support
- Continual System Review
- Security Policy Review

For further information, please contact sales@infosemantics.com